Safeguarding 24

Information for students, teachers and parents / carers

www.safeguarding24.com
@24safeguarding

What is Safeguarding 24?

Safeguarding 24 provides an easy and quick way for users to report any concerns they have while they are online. For example:

- You or someone else is being bullied.
- Someone has sent something, received something, or acted inappropriately online (for example, during a video call).
- You are concerned for someone's welfare.

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How does it work?

There is a small, FREE browser plugin you can install into your Chrome, Edge or Firefox web browser. This gives you access to a form you can fill out with details of your concern. It can even take a screengrab of your browser window if you want to include that as evidence.

If you can't install the plugin (or don't want to) you can use the web based form on our website or on your school / college website.
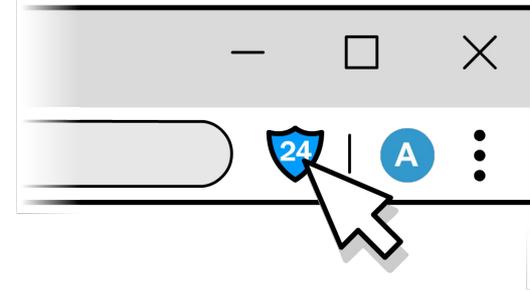
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Who does the report go to?

Whenever a report is sent, it goes immediately and securely to the designated person at your school or college. This is usually a safeguarding officer or team.

Nobody else (including the people at Safeguarding 24) has access to that report or its contents.

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1. To report a concern, click the Safeguarding 24 browser plugin shield.

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Contact your organisation in the event of a concern about yourself or others. Click a button below to choose your school/organisation account.

G   Sign in with **Google**

■■ Sign in with **Microsoft**

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2. In the popup, choose which system your school / college uses - Google or Microsoft.

This form is for reporting a concern you have to: **Logout**
Best Academy School
Click here for example reasons to use this form.

Choose: Year 9   ▼

Message: Something happened during a video call with another student...

Include screenshot and page details: ☐   **Report your concern**

3. Fill in the form. Include a screenshot as evidence if you like.

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I have a quick question...

Can it screenshot video calls and social media?
Yes. The screen capture takes a snapshot of whatever is currently visible in your browser window and sends it with the report. You will see a preview of the image first.

Does the browser plugin spy on me?
No. It only springs to life when you click on the shield icon. There are no background tasks and no spying.

If the plugin is free, who pays for it?
Your school or college pays a subscription so all of their users can have Safeguarding 24.

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"Hopefully you will never need to use Safeguarding 24, but knowing it is only one click away will provide peace-of-mind."

If you have any other questions, please look at our website or contact us directly by email.

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